



Coronavirus Contingency Plan: VISITOR RESTRICTIONS & OTHER MEASURES REINSTATED

Unfortunately, Carolina Village is seeing a direct impact on our campus from the increased COVID-19 activity in our larger community. We are seeing an increase in cases in our state, our county, and our campus.

This table shows the number of Carolina Village residents directly affected by a COVID-19 diagnosis:

**Cumulative Identified COVID-19 Cases at Carolina Village
As of December 17, 2020, 12:10 p.m.**

	Residents Active/Positive	Residents Under Observation
Independent Living	6	24*
Care Center	0	<i>We are testing all residents as a precaution.</i>
Medical Center	0	<i>We are testing all residents as a precaution.</i>

** Individuals in self-quarantine are not included in this number. This number indicates those who are displaying symptoms or who have had close contact/exposure to a COVID-positive individual.*

As has been our practice, we will continue conducting weekly testing in our Care Center and Medical Center until we have no new cases for a period of 28 days. When Henderson County reaches the 10% threshold mandated by the state, however, we will be required to test our Healthcare residents and staff twice weekly. We are approaching that number quickly.

The residents who have tested positive are experiencing symptoms and are isolating at home, along with any persons sharing living quarters with them. They are located in both cottages and apartments. **We, along with health officials, feel very confident that these are not false positives.** We are monitoring these individuals' conditions.

Because of the increase in COVID activity, we are reinstating these more restrictive measures as of Monday, December 21 at 12:01 a.m. through January 31, 2021:

- **On-campus visitation for Independent Living (IL) residents will be stopped. Our Care Center and Medical Center operate under different mandates, so scheduled visitation for those residents will continue until further notice. We are contacting IL visitors who are scheduled to arrive after Monday**



at 12:01 a.m., but we ask that you also let your family and friends know this change of plans. If you still feel compelled to visit with friends or family, you will need to do so off-campus.

- **A 14-day quarantine will be reinstated for any resident who stays elsewhere overnight OR who has any hospital visit.** ILS will work directly with affected residents to ensure needs are met.
- **Residents must coordinate any off-campus transportation to and from medical appointments with ILS at least 24 hours in advance. This will be managed on a case-by-case basis.** Scheduled family may come onto campus to pick a resident up for medical appointments only. Any other reason for on-campus pick-up will not be permitted. **If you do not schedule this beforehand, these individuals will not be granted access to campus.** All other transportation, such as personal transportation to Hendersonville, may be coordinated with Amy Maybin and the applicable fee will be charged to your account.
- **The Main Dining Room and take-out window will remain open until further notice. This includes the Christmas holiday meal. The family-style delivery option for Christmas Day is available to be taken off-campus since family and friends will not be allowed on campus.** If you would like to change your family-style delivery reservation to individual delivery, please call Maria Rich at 828-233-0623 and leave a message.
 - Melamine take-out containers will be **temporarily** replaced by compostable containers through the month of January in order to help our Dietary staff efficiently manage service to all residents, including those on quarantine. You may dispose of these containers with a clear conscience. Watch for a future communication regarding the return of the melamine containers. Please return any and all melamine containers currently in your possession by 3:00 p.m. on Monday, December 21.

We **STRONGLY ENCOURAGE** the following measures:

- **SERIOUSLY RECONSIDER ANY PLANS THAT INCLUDE BEING AROUND THOSE WHO DO NOT SHARE YOUR HOUSEHOLD.** This includes any holiday plans, religious services, special events, social gatherings, vocational activities, etc. **You are not just risking your own health by attending these events, but the health of every single community member.** We understand that it is the holiday season – we are missing traditional celebrations with our families, as well – but the threat of COVID-19 is much greater than any entertainment/activity you may be missing.
- **Stay home as much as possible** and venture out only for essential needs until conditions improve. Since the virus is widespread in our Henderson County community, it is safest to assume that everyone outside of your home is COVID-positive.

IT REMAINS IMPERATIVE THAT YOU CONTINUE TO:

- **Inform ILS IMMEDIATELY if you are sick, being tested for COVID-19, have been in direct contact with someone being tested, or think you have been exposed to someone infected with the virus. Stay home, follow up with your doctor, and call ILS for specific directions regarding your situation.**



- **If you are in quarantine, remain at home and not be in public spaces on- or off-campus. Doing so places the entire community in danger.** Call ILS for support you require during your quarantine;
- **Wear a mask** covering your nose and mouth in all shared spaces and when around those who do not share your household;
- **Practice routine and vigorous hand-washing** of at least 20 seconds, per CDC guidelines, with soap and warm water;
- **Socially distance yourself from others**, including remaining at least 6 feet from others;
- **Inform us of any overnight travel off campus** using the Absence Notification Form on the Hub or by calling the front desk;
- **Report any concerns to ILS immediately**, including requests for neighbor well-checks, travel to affected areas, previous visitors who are now COVID-positive, etc.;
- **SAFELY communicate** with neighbors (especially if they are quarantined!), family, and friends using telephone, email, social media, etc.
- **Stay abreast of campus updates** by tuning in to our biweekly videos (on the Hub and on channel 56 on campus Mondays and Thursdays at 3:00 p.m.), monitoring the Hub's "Emergency Information >> Coronavirus Preparedness" information, and visiting www.carolinavillage.com/news/coronavirus-preparedness. Encourage your family, friends, and visitors to do the same.
- **Be prepared for situation developments.**

Thank you for your cooperation and flexibility as we continue to navigate this global health crisis that is now right here at home. The situation is far from ideal, especially given the holiday season; however, our focus remains on the long-term health and wellbeing of all community members.

Please watch for situation updates as they occur.