



Coronavirus Response: More Campus Re-Openings

As Carolina Village's phased-in approach to re-opening continues, we are keeping a close eye on situation developments. **Our plans are subject to change, depending on any developments. However, we are planning to re-open more Carolina Village services and amenities on Monday, August 24, 2020.** Please note that all services are at the discretion of administration and will be altered as necessary.

RE-OPENINGS

The following services and amenities are **scheduled to re-open Monday, August 24:**

- **Mail/package delivery** will resume at each resident's mailbox. Mail will no longer be delivered to apartment doors unless that resident is in quarantine. We encourage you to time your mail pick-up at less-busy times. Waiting for mail delivery as it is occurring is **heavily discouraged**. There is a 2-person capacity limit in both the Main Street and E-Wing mail areas. Packages will be available for pick-up at the front desk during normal hours. You may also choose to quarantine your mail for the period of time with which you are comfortable. We recommend 24 hours.
- **Select group activities** will be available with a 10-person (including leader/instructor) capacity limit and social distancing will be required. Participants **MUST** sign up for these activities in advance. Watch the Hub or channel 56 for group activity options.
- **Select common areas** will re-open with capacity limits (based on each unique area) and social distancing. **Please note that ANY abuse of these privileges or health concerns will result in common areas being closed for the safety of all community members.**

- Common areas that will **open** include:

- Pool
- Exercise Rooms (Main Street, E-Wing, and Garden-Level)
- Media Room
- Education Room
- Mail Rooms (Main Street & E-Wing) & pigeon/cubby holes

These rooms will be cleaned often and will have additional sanitization available.

- Common areas that will **remain closed except for select staff-led activities** include:

- Aerobics Room
- Village Hall
- Card Room
- Parlor
- Arts & Crafts Room

- Common areas that will **remain closed** include:

- Hallway common spaces, including next to laundry rooms
- Locker Rooms
- Ping Pong/Line Dancing Room
- Billiard Room

- **It is YOUR responsibility to maintain social distancing of at least 6 feet. Staff will create environments conducive to this practice but we cannot police all areas. Check each common room's door and/or interior for specific requirements for using that space.**



- **If you experience any symptoms of illness, such as a fever, sore throat, cough, severe headache, gastrointestinal distress, etc., you should self-isolate and NOT use common areas or equipment. Contact ILS immediately.**
- Residents may **NOT** yet reserve common areas for activities.

POOL PROTOCOLS

Please note these IMPORTANT details about use of the pool during this limited re-opening:

- The pool will be **limited to 3 or fewer people in the pool at a time.**
 - One safety buddy per swimmer is allowed in the pool area while the swimmer is in the pool.
- **Limited appointment times will be available in 30-minute blocks with a 15-minute cleaning period between each time slot. Do NOT come to your appointment time early.**
- You may sign up for a **MAXIMUM of two contiguous time slots.**
- To use the pool, you must sign up for a time slot on the wall next to the Media Room. Bring your own pencil to sign up.
- Time slots for Monday through Sunday will be available for sign up the Friday before.
- Locker rooms and the restrooms therein will **NOT** be available for use. Those intending to use the pool should arrive ready and return home to change. **Please be extremely cautious when using other shared restrooms after using the pool; do NOT leave wet floors that could harm yourself or others.**
- Because the locker rooms will be closed, users should shower before entering the pool. Lotions, especially, are harmful to the pool chemistry.
- To enter the pool for your scheduled appointment, enter through the EXTERIOR door. (Look for the flamingos and enter at that door.)
- To exit the pool, use the other exterior door.
- Pool accessories, such as pool noodles, etc., will **NOT** be available until further notice.
- Bring your own towel and take it with you when you leave.
- Social distancing of 6' or more is **required BOTH in the pool and on the pool deck.**
- **Residents wishing to use the pool will need to take responsibility for keeping the areas by cleaning before and after use, following the checklist provided on-location.**

EXERCISE ROOM PROTOCOLS

Please note these IMPORTANT details about use of the exercise rooms during this limited re-opening:

- Appointment times are 30-minutes each with a 15-minute disinfecting period between each time slot. Do NOT come to your appointment time early.
- **Appointment times are limited to only individuals OR those sharing the same living unit.** Do NOT sign up for a time slot with somebody with whom you do not live.
- You may sign up for a **MAXIMUM of only ONE contiguous time slot.** Do not double-book.
- To use the exercise rooms, you must sign up. Bring your own pencil.
 - To sign up for the Main Street Exercise Room, sign up on the bulletin board by the waterfall.
 - To sign up for the E-Wing Exercise Room, sign up on the wall next to its entrance.
 - To sign up for the Garden-Level Exercise Room, sign up on the wall next to its entrance.
- Time slots for Monday through Sunday will be available for sign up the Friday before.
- Locker rooms will **NOT** be available for use. Those intending to use the exercise room should arrive ready and return home to change.



- Residents wishing to use the exercise rooms will need to take responsibility for keeping the areas clean before, during, and after use. Users **MUST wipe down all equipment used and any items touched BEFORE and AFTER each use**, following the provided checklist.
- **Masks must be worn except when you are ACTIVELY exercising.**

GROUP ACTIVITY PROTOCOLS

Please note these IMPORTANT details about group activities during this limited re-opening:

- Groups will be limited to 10 or fewer people, including the instructor.
- To schedule a resident-led activity, contact Aleen (health and exercise activities) or Jessica (social and vocational activities) well in advance.

LIBRARY

CV Library will be closing Friday, August 21 and will re-open Monday, August 31. During the closure, volunteers will be working hard to re-orient the library to its new safety standards. Jessica will no longer be pulling, distributing, or collecting library books as of Friday, August 21.

SERVICES REMAINING CLOSED

Until further notice, these services and amenities will **remain closed**:

- Large gatherings, including birthday parties in the Dining Room;
- Private Dining Room;
- AdventHealth clinic;
- Massage therapy;
- Bistro;
- Village Treasures;
- Back gate/Clear Creek entrance; We will continue the single-point entry until further notice.
- Transportation, such as bus trips and non-essential personal trips; Transportation to essential medical appointments will continue, in consultation with ILS.

OUTSIDE VISITORS

Visitors may NOT yet visit campus. We recognize the need for socialization and visitation, so we are working toward the goal of safely allowing visitors on campus.

FORESEEABLE FUTURE

For the foreseeable future, we will keep these practices in place:

- The Care Center and Medical Center will remain closed to visitors – as mandated by state agencies – and other restrictions will remain until further notice.
- The managed single-point entrance screening process, including temperature checks, will remain in effect. **This process is mandatory for EVERYBODY arriving on campus.**
- Those arriving on campus must be age 16+.
- Social distancing should be practiced by all members of our community. Please adhere to the 6' wait markers at common queue locations.
- Continue to **return the green and/or clear melamine to-go containers** by putting them outside for pick-up. Cottage residents now have a hook on their mailboxes. Simply put the rinsed melamine containers in a



grocery bag and hang the bag from the hook. Now our team won't have to search for containers on your porches, etc. Also, please do NOT microwave these containers.

- We will actively manage any case of COVID-19 on campus, as we have communicated. We will mitigate risk as much as possible to other community members, including moving the affected person to an off-campus location, as needed.

Remember to practice the 3 Ws:

- **Wear face masks.** Personal protective equipment will be our new normal for the foreseeable future.
- **Wait 6 feet away.** Please give others at least 6 feet of personal space at all times.
- **Wash your hands often.** This simple defense is still a very effective measure.

QUARANTINE EXPECTATIONS

Residents should continue to inform the Village of **any** overnight travel **before** it occurs, including vacations, scheduled hospitalizations, etc. Unscheduled events, such as ER and urgent care visits, etc., should be communicated to ILS as soon as possible. **We are asking for your cooperation with this because it is our joint responsibility to mitigate as much risk as possible for ALL community members.** Therefore, in **certain** circumstances, outside travel will require resident quarantine. Quarantine protocol at the Village will remain the same as it currently stands, including:

- A quarantined resident will NOT be permitted to leave his or her home other than exercise in outside, open-air locations (while ensuring social distancing and wearing a mask) and for emergencies.
- Resident will NOT receive housekeeping services, non-essential maintenance, or in-person I.T. support.
- Resident will order meals for the week, which will be delivered to the home – contactless – for the standard \$2 delivery charge. Delivery containers will be disposable.
- A quarantined resident in an apartment will have his or her mail delivered to the apartment door each weekday. The resident is NOT to walk the halls or have in-person contact with other residents.

VIDEO UPDATES

We encourage you to keep listening to Kevin's coronavirus update videos on Mondays and Thursdays, which are on the Hub and on cable channel 56 at 3:00 p.m. on release days. Video updates will continue, as needed.

CONCLUSION

The Carolina Village Task Force is keeping a close eye on situation developments as we move forward. We will continue to communicate updates. As the Village and other locations re-open, please remain vigilant for your health.

- Inform us IMMEDIATELY if you feel unwell, show signs of respiratory illness, or have other concerns by calling ILS at 828-233-0625.
- Inform us of ANY overnight travel. Use the Absence Notification Form on the Hub or call ILS.
- Safely communicate with neighbors, family, and friends using telephone, email, social media, etc.
- Stay abreast of campus updates by monitoring the Hub ("Coronavirus Response") and www.carolinavillage.com/news/coronavirus-preparedness.

Thank you for your continued support. As always, please let us know if you need anything by calling 828-692-6275, ext. 1201.