



Coronavirus Response: IMPORTANT CAMPUS CHANGES EFFECTIVE IMMEDIATELY

As anticipated with the arrival of the Omicron variant of the COVID-19 virus, including two confirmed positive residents and many who have been exposed from holiday events and travel, **we will enact modified “Stay Home, Stay Safe” protocols on campus for Independent Living (IL) residents effective immediately and until further notice.** This action is designed to allow residents to STAY HOME in order to STAY AS SAFE AS POSSIBLE during what is proving to be a COVID-19 peak time locally.

Please be prepared for this step and what it means for your own situation. In addition to protocols already in place, these additional protocols will be in effect on campus:

DIETARY – TAKE OUT OR DELIVERY ONLY

- Residents should call 828-233-0621 to place orders. Delivery will be approximately at the time specified. Expect a delivery window of 30-60 minutes. If possible, **residents should place meal orders EARLY.** It will increase efficiency and decrease frustration. Deliveries may be delayed during peak times.
- We will place ordered meals at the doorstep and knock loudly/ring the doorbell. We will have already moved down the hall, in order to maintain social distancing and deliver other meals. **Employees are not permitted to enter your home.**

FRONT DESK: The front desk and cashier window will remain open and hours will remain the same.

GUEST: Guest will only be permitted in resident’s unit and not in public areas of campus. Please have them use the shortest distance from their vehicle to your unit. They are also required to follow the preventative protocols.

HOUSEKEEPING/I.T./MAINTENANCE: Housekeeping, I.T., and non-emergency maintenance requests will not be provided until further notice.

ACTIVITIES: All staff-led and resident-led group activities will be canceled until further notice. Residents should **REFRAIN** from gathering in groups and should follow all preventative measures to help slow the spread of the virus to others.

Residents are welcome to leave their units **IF 6’ OF SOCIAL DISTANCING IS MAINTAINED AND MASKS ARE WORN.** Non-quarantined residents may walk the halls of the main building as long as masks are worn and social distancing is respected.



Wellness Gyms, pool and library will remain open for individual use only.

Bus operations will continue as scheduled. Everyone will be required to follow the preventative protocols.

MEDICAL/NURSING SERVICES: Call 233-0625 with any concerns or for assistance. Blood draws, by doctor's orders only, **must be pre-scheduled** with ILS.

PHARMACY/MARKET: Sona Pharmacy & Market will operate with a social distance requirement when inside the market. Residents should call Sona at 233-0848 to order items (medications and supplies) for delivery or with specific item requests.

QUARANTINE: Address any questions about quarantine to ILS.

IT REMAINS IMPERATIVE THAT YOU CONTINUE TO FOLLOW THESE PREVENTATIVE PROTOCOLS:

- **Inform ILS IMMEDIATELY if you are sick, being tested for COVID-19, have been in direct contact with someone being tested, or think you have been exposed to someone infected with the virus. Stay home, follow up with your doctor, and call ILS** for specific directions regarding your situation.
- **If you are in quarantine, remain at home and not be in public spaces on- or off-campus. Doing so places the entire community in danger.** Call ILS for support you require during your quarantine;
- **Wear a mask** covering your nose and mouth in all shared spaces and when around those who do not share your household;
- **Practice routine and vigorous hand-washing** of at least 20 seconds, per CDC guidelines, with soap and warm water;
- **Socially distance yourself from others**, including remaining at least 6 feet from others;
- **Inform us of any overnight travel off campus** using the Absence Notification Form on the Hub or by calling the front desk;
- **Report any concerns to ILS immediately**, including requests for neighbor well-checks, travel to affected areas, previous visitors who are now COVID-positive, etc.;
- **SAFELY communicate** with neighbors (especially if they are quarantined!), family, and friends using telephone, email, social media, etc.
- **Stay abreast of campus updates** by tuning in to our biweekly videos (on the Hub and on channel 56 on campus Mondays and Thursdays at 3:00 p.m.), monitoring the Hub's "Emergency Information >> Coronavirus Preparedness" information, and visiting www.carolinavillage.com/news/coronavirus-preparedness. Encourage your family, friends, and visitors to do the same.
- **Be prepared for situation developments.**

Thank you for your cooperation and flexibility as we continue to navigate this global health crisis. We need your ongoing cooperation for the best possible outcome for the entire Carolina Village community.

Please watch for situation updates as they occur.