



Coronavirus Contingency Plan: ACTIVE COVID-19 CASES IN INDEPENDENT LIVING

Today, COVID-19/coronavirus has been diagnosed in two separate Carolina Village Independent Living residents.

We have notified public health officials and are following procedures recommended by the Centers for Disease Control & Prevention. We are taking every step to contain the virus as recommended by authorities. We want to make residents, their families, and our dedicated staff aware of this situation and reassure everyone that we are actively managing the cases so as to minimize the threat to others. To do this, we ask for your cooperation and flexibility as we move forward.

The cases involve a cottage resident and an apartment resident. These individuals and any other persons sharing living quarters in the same unit are quarantined in their homes. Contact tracing is currently being completed and any resident(s) with potential exposure has been or soon will be notified, quarantined, and also tested according to Health Department recommendations.

The Carolina Village COVID Task Force is reviewing our Contingency Plan and efforts. Any changes will be communicated to you as soon as possible.

Until further notice, Carolina Village will operate under these precautions:

- **In-home visitations, group activities, and the library will continue operating as planned, until further notice. These plans could change quickly, however, as the situation warrants it.** Please be EXTREMELY cautious when around those who do not share your living quarters.
- **The Main Dining Room and take-out will remain open, until further notice. These plans could change quickly, however, as the situation warrants it.** Please be EXTREMELY cautious when dining with those who do not share your living quarters. We recommend against it; however, staff will not be policing this activity.
- **Housekeeping will operate under a normal schedule, which is subject to change should the situation warrant it.** As has been the practice, they will not enter units that are under quarantine.
- **Sona Pharmacy will remain open with a 4-person maximum at any time.** They are able to deliver items to your door. Please direct questions about this service to Sona.
- **Mail will continue to be delivered to your mailbox,** but we ask that you NOT gather in the mail rooms.
- **Video communications** to all residents will continue on Mondays and Thursdays at 3:00 p.m. Tune in to cable channel 56 OR on the Hub (under "Coronavirus Response") for these communications. Our goal is to keep everybody informed with transparency.



IT REMAINS IMPERATIVE THAT YOU CONTINUE TO:

- **Inform ILS IMMEDIATELY if you are being tested for COVID-19.**
- **Inform ILS IMMEDIATELY if you are feeling unwell or showing signs of COVID-19;**
- **Wear a mask** in all shared spaces and when around those who do not share your household;
- **Practice routine and vigorous hand-washing** of at least 30 seconds with soap and warm water;
- **Socially distance yourself from others**, including remaining at least 6 feet from others;
- **Inform us of ANY travel off campus**, using the Absence Notification Form on the Hub or by calling the front desk;
- **Report any concerns to ILS immediately**, including requests for neighbor well-checks, travel to affected areas, previous visitors who are now COVID-positive, etc.;
- **SAFELY communicate** with neighbors (especially if they are quarantined!), family, and friends using telephone, email, social media, etc. Please do not risk your own health!
- **Stay abreast of campus updates** by monitoring the Hub (“Emergency Information >> Coronavirus Preparedness”) and www.carolinavillage.com/news/coronavirus-preparedness. *Encourage your family, friends, and visitors to do the same.*
- **Be prepared for situation developments.**

Thank you to our team members who are continuing to care for all residents during this unsettling time. Your commitment during this challenging time has not gone unnoticed.

We continue to ask for everybody’s cooperation and patience during this time. While we certainly understand the fear and uncertainty surrounding this development, our focus remains on the health and well-being of our community. Our mission has never been more meaningful.

Please watch for situation updates as they occur.

Thank you.