



Coronavirus Response: Campus Visitation & Group Activities

As Carolina Village's phased-in approach to re-opening continues, we are keeping a close eye on situation developments. **Our plans are subject to change, depending on any developments. However, we are planning to welcome visitors to campus on a limited basis and re-open additional Carolina Village services and amenities on Monday, September 21, 2020.** Please note that all services are at the discretion of administration and will be altered as necessary.

OUTDOOR VISITATION for INDEPENDENT LIVING

We recognize the need for socialization and visitation, so we have been working toward safely allowing visitors on campus. We will welcome visitors to Independent Living residents ON A LIMITED BASIS. Please note these IMPORTANT details about visitation:

- Visitation with outside individuals, including family, will be by appointment only, Monday through Friday, 9:00 a.m. until 3:45 p.m. (There are 10 available time slots, 8 available seatings per slot, for a total of 80 possible options each weekday.)
- Please note that longer visits with family are permitted off of Carolina Village campus, at your own discretion and risk. Residents wishing to be picked up by a non-resident should complete the Campus Visitor form on the Hub (under "Forms") or at the front desk (during normal hours) AT LEAST 24 hours before the visitation. **This form is how Security will know to allow your visitor on campus. All others will be turned away.**
- **On-campus visitation will occur OUTSIDE (no matter the weather), in the Main Street parking lot.** Stations will be set up in large event tents
- **Appointment times are 30-minutes each with a 15-minute disinfecting period between each time slot. Residents nor family should arrive to appointments more than 5 minutes early.**
- Visitors are limited to a **maximum of two non-resident individuals** per session.
- You may sign up for a **MAXIMUM of only ONE contiguous time slot at this time.** Depending on demand, we MAY allow double-bookings in the future, at administration's discretion.
- All visitors must be age 16+.
- **Visitors AND residents MUST wear face masks during the ENTIRE visit. All parties must also maintain a 6-foot distance.**
- Currently, visits may be scheduled September 21 through October 30, 2020. In the meantime, we are assessing indoor visitation options for a future date, TBD
- Residents wishing to use the visitation tent to visit with family will need to take responsibility for keeping the areas clean before, during, and after use. Users **MUST wipe down all surfaces and any items touched BEFORE and AFTER each use**, following the checklist that will be at each station.
- Restrooms and other main building entry will **NOT** be available to visitors. Please plan accordingly.
- **Reservations may be made beginning Monday, September 14. To sign up for visitation, you or your family member may visit <https://calendly.com/carolinavillage-visits/il> or call Gaby Perez at 828-233-0883 Monday through Friday, 1:00 p.m. until 4:00 p.m.**



WINDOW VISITATION for CARE CENTER & MEDICAL CENTER

We will welcome WINDOW VISITATION to Care Center and Medical Center residents ON A SCHEDULED BASIS. Please note these IMPORTANT details about window visitation:

- Window visitation with outside individuals, including family, will be **by appointment only, Monday through Friday, 9:00 a.m. until 4:00 p.m. or on an as-needed basis.**
- Window visitation will mean that **visitors remain OUTSIDE (no matter the weather) and residents remain INSIDE.** Both parties will be able to see each other and will communicate using technology, which will be sanitized often.
- Visitors are limited to a **maximum of two non-resident individuals** per session.
- All visitors must be age 16+.
- Restrooms and other entry (to either the Main Building, Care Center, OR Medical Center) will **NOT** be available to visitors. Please plan accordingly.
- To sign up for a visitation slot, contact Stephanie Eaves (Care Center) at 828-233-0645 or Paula Stepp (Medical Center) at 828-233-0619.

RESIDENT-LED GROUP ACTIVITIES

In the spirit of socialization and whole-person wellness, we are also allowing resident-led activities ON A LIMITED BASIS. Please note these IMPORTANT details about these activities:

- Groups will be limited to a maximum capacity unique to each room, including the instructor. The capacity will be posted on each room's door for easy reference.
- Resident-leaders **MUST** reserve rooms for these activities at least 24 hours in advance. To schedule a resident-led activity, contact Aleen at 828-233-0640 (health and exercise activities) or Jessica at 828-233-0659 (social, vocational, and spiritual activities).
- No refreshments will be provided by Dining Services for resident-led activities until further notice.
- Common areas that will be available for resident scheduling include:
 - Aerobics Room
 - Arts & Crafts Room
 - Billiards Room
 - Card Room
 - Clubhouse
 - Education Room
 - Media Room
 - Parlor
 - Ping Pong/Line Dancing Room
 - Village Hall
- These rooms will have additional sanitization available. **It is each resident-leader's responsibility to ensure thorough sanitization BEFORE and AFTER each use.** Each room will be cleaned daily by staff, but cleaning between programs CANNOT be guaranteed.



- Common areas that will **remain closed** include:
 - Hallway common spaces, including next to laundry rooms
 - Locker Rooms
- **It is YOUR responsibility to maintain social distancing of at least 6 feet at all times.** Staff will create environments conducive to this practice but we cannot police all areas. Additionally, check each common room's door and/or interior for other specific requirements for using that space.
- **Please note that ANY abuse of these privileges will result in common areas being closed again for the safety of all community members.**
- **If you experience any symptoms of illness, such as a fever, sore throat, cough, severe headache, gastrointestinal distress, etc., you should self-isolate and NOT use common areas or equipment. Contact ILS immediately.**

SERVICES REMAINING CLOSED

Until further notice, these services and amenities will **remain closed**:

- Large gatherings, including birthday parties in the Dining Room;
- Private Dining Room;
- Clinic;
- Massage therapy;
- Bistro;
- Village Treasures;
- Back gate/Clear Creek entrance; We will continue the single-point entry until further notice.
- Transportation, such as bus trips and non-essential personal trips; Transportation to essential medical appointments will continue, in consultation with ILS.

FORESEEABLE FUTURE

For the foreseeable future, we will keep these practices in place:

- The managed single-point entrance screening process, including temperature checks, will remain in effect. **This process is mandatory for EVERYBODY arriving on campus.**
- Those arriving on campus, including any visitors, **must be age 16+.**
- Social distancing should be practiced by all members of our community. Please adhere to the 6' wait markers at common queue locations.
- Continue to **return the green and/or clear melamine to-go containers** by putting them outside for pick-up. Also, please do NOT microwave these containers.
- We will actively manage any case of COVID-19 on campus, as we have communicated. We will mitigate risk as much as possible to other community members, including moving the affected person to an off-campus location, as needed.

Remember to practice the 3 Ws:

- **Wear face masks.** Personal protective equipment will be our new normal for the foreseeable future.
- **Wait 6 feet away.** Please give others at least 6 feet of personal space at all times.
- **Wash your hands often.** This simple defense is still a very effective measure.



QUARANTINE

Residents should continue to inform the Village of **any** overnight travel **before** it occurs, including vacations, scheduled hospitalizations, etc. Unscheduled events, such as ER and urgent care visits, etc., should be communicated to ILS as soon as possible. **It is EVERYBODY'S responsibility to mitigate as much risk as possible for ALL community members.** Therefore, in **certain** circumstances, outside travel will require resident quarantine. Quarantine protocol at the Village will remain the same as it currently stands. **Additionally, quarantined residents will NOT be permitted to have visitors on campus.**

VIDEO UPDATES

We encourage you to keep listening to Kevin's coronavirus update videos on Mondays and Thursdays, which are on the Hub and on cable channel 56 at 3:00 p.m. on release days. Video updates will continue, as needed.

CONCLUSION

The Carolina Village Task Force is keeping a close eye on situation developments as we move forward. We will continue to communicate updates. As the Village and other locations re-open, please remain vigilant for your health.

- Inform us IMMEDIATELY if you feel unwell, show signs of respiratory illness, or have other concerns by calling ILS at 828-233-0625.
- Inform us of ANY overnight travel. Use the Absence Notification Form on the Hub or call ILS.
- Safely communicate with neighbors, family, and friends using telephone, email, social media, etc.
- Stay abreast of campus updates by monitoring the Hub ("Coronavirus Response") and www.carolinavillage.com/news/coronavirus-preparedness.

Thank you for your continued support. As always, please let us know if you need anything by calling 828-692-6275, ext. 1201.