



Coronavirus Response: Campus Update

If you have been following local, state, and national news, you know that there are a lot of developments and speculation about reopening. We want to make sure you know what to expect from Carolina Village.

- **The Village will maintain Step 2 or our Contingency Plan until further notice**, even in light of Governor Cooper amending the Stay at Home order for North Carolina. Our operations will continue as they currently stand for the time being. We are being prudent in this decision for the health of all community members.
- While the amended Stay at Home state order does allow the opening of some retail stores, we continue to **encourage you to practice social distancing as much as possible**. If you must leave campus, please **wear a face mask**.
- The leadership team will continue to monitor our situation and plan next steps for the Village, prioritizing health and safety. **We will continue to keep you updated on developments and/or plans**.
- Mother's Day is Sunday, May 10. The Village will continue to operate under **no visitation**. We will deliver any packages or flowers that arrive after we clean the vase, etc. We will NOT spray anything on the flowers themselves. Please clean items and wash your hands after handing deliveries of any kind. We encourage you to **communicate with your families** on this special day and remind them that the best gift is health and safety. Don't forget to check your mailbox/bag or a special Mother's Day gift from the Village.

Thank you for your continued support. As always, please let us know if you need anything by calling 692-6275, ext. 1201.

IT REMAINS IMPERATIVE THAT YOU CONTINUE TO:

- Inform us IMMEDIATELY if you are feeling unwell or show signs of respiratory sickness by calling ILS;
- Practice routine and vigorous hand-washing and social distancing (at least 6' between people); (Remember, if you don't live with them, you should not be with them!)
- Inform us of ANY overnight travel. Use the Absence Notification Form on the Hub or call ILS;
- Report any concerns to ILS at 233-0625;
- Have additional essential items on hand. Essential items include food, medication, clothing, hygiene items, etc. You can continue to place orders for Pisgah Essential Products at 233-0658.
- SAFELY communicate with neighbors, family, and friends using telephone, email, social media, etc.
- Stay abreast of campus updates by monitoring the Hub ("Coronavirus Response") and www.carolinavillage.com/news/coronavirus-preparedness.