



Coronavirus Response: LIMITED Campus Re-Openings

As North Carolina begins the process of reopening in a phased approach, we want you to know what to expect at Carolina Village. We, too, will be reassessing processes and adjusting in a phased-in approach. To begin:

BEAUTY SHOP (Main Building)

Starting Tuesday, May 26, the Beauty Shop will be open.

- Available by appointment ONLY. **No walk-ins** will be accepted. Call 693-8844 to make an appointment BEFORE you go to the Beauty Shop. Appointments will be scheduled so as to limit the number of people in close proximity at one time and to allow cleaning between appointments.
- Open to **Independent Living residents only** at this time. No outside guests permitted. Medical Center and Care Center residents are not permitted to visit the Beauty Shop in the Main Building.
- **Masks MUST be worn** while waiting AND during the appointment. Ear loop masks will allow for a cut or style, while masks that tie in the back will not. We have a supply of ear loop masks available.
- Arrive just a few minutes before the appointment time. There is **limited waiting space** available.
- **Social distancing** must be respected. Maintain 6 feet of personal space. The only exception to this is when a resident is in the stylist's chair, actively getting a cut or style.
- It is the responsibility of Beauty Shop management to follow and enforce these safety measures.

HOUSEKEEPING (Main Building)

Starting Monday, June 1, the housekeeping schedule will resume with safety precautions in place.

- Residents can expect full house cleanings during **approximately** the same timeframe as the previous (before COVID-19) schedule.
- Housekeepers also will be doing extra cleaning of common areas, so they may not arrive at a resident's home at the exact time that residents are used to.
- Residents not wishing to have Housekeeping in their homes at this time should contact David Auxier (Ext. 1227 or dauxier@carolinavillage.com) or Barbara Middleton (Ext. 1209) to opt out.
- Housekeepers will be required **to wear a mask, face shield, AND gloves** during home cleanings.
- Residents may choose to leave the home during cleaning or to stay.
 - Those who stay are required to:
 - Stay 6 feet away (Housekeepers will NOT clean within 6 feet of a resident); AND
 - Wear a mask



- Those who leave the home must social distance from others AND wear a mask. Common rooms will be closed. Waiting residents can walk the halls, walk or wait outside, and/or take a chair and wait outside of the home during the cleaning.

These are the ONLY adjustments in the immediate future. **The Village will continue to operate under Step 2 of the Contingency Plan in all other ways.**

- The dining room remains closed. Daily meal delivery and pick-up continue.
- Group activities are not yet resuming.
- Common areas, exercise equipment, and the pools remain closed.
- The managed single-point entrance screening process is still in effect, with no visitors permitted.

The Carolina Village Task Force will be keeping a close eye on situation developments as we move forward with re-opening these services. **Additional restrictions and/or a pull-back of these openings could occur at any time if the situation warrants it.** We will continue to communicate Village updates.

As businesses open, please remain vigilant for your health. Restaurants, retail locations, and public areas may be re-opening, but that does not mean that there is no longer the risk of COVID-19. We continue to **encourage you to practice social distancing as much as possible, to wear a face mask, and to wash your hands often.**

Thank you for your continued support. As always, please let us know if you need anything by calling 692-6275, ext. 1201.

IT REMAINS IMPERATIVE THAT YOU CONTINUE TO:

- Inform us IMMEDIATELY if you are feeling unwell or show signs of respiratory sickness by calling ILS;
- Practice routine and vigorous hand-washing and social distancing (at least 6' between people); (Remember, if you don't live with them, you should not be with them!)
- Inform us of ANY overnight travel. Use the Absence Notification Form on the Hub or call ILS;
- Report any concerns to ILS at 233-0625;
- Have additional essential items on hand. Essential items include food, medication, clothing, hygiene items, etc. You can continue to place orders for Pisgah Essential Products at 233-0658.
- SAFELY communicate with neighbors, family, and friends using telephone, email, social media, etc.
- Stay abreast of campus updates by monitoring the Hub ("Coronavirus Response") and www.carolinavillage.com/news/coronavirus-preparedness.